

Guidance Consultant

About ComPsych

ComPsych[®] Corporation is the world's largest provider of Employee Assistance Programs (EAP) and is the pioneer and worldwide leader of fully integrated EAP, behavioral health, wellness, work-life, HR and FMLA administration services under the GuidanceResources[®] brand. ComPsych provides services to more than 60,000 organizations covering more than 130 million individuals throughout the U.S. and 190 countries. By creating "Build-to-Suit" programs, ComPsych helps employers attract and retain employees, increase employee productivity and improve overall health and well-being.

Job Summary

Remote Guidance Consultants provide support to diverse global EAP clients on behavioral, emotional health, family, and wellness related issues. As the world's largest provider of EAP and managed care, this is an exceptional growth opportunity to use your clinical expertise to help clients navigate their resources and provide in the moment support.

Primary Responsibilities

- Telephonically address client concerns by conducting clinical intakes and referring clients to the appropriate resources, such as to a therapist or counselor
- Provide remote crisis stabilization to at-risk clients
- Using critical thinking and problem solving skills, quickly resolve issues and identify resources to ensure a positive client experience and complete satisfaction
- Educate clients about resources, eligibility, and services with a positive and professional approach
- Maintain complete and accurate documentation of cases within our proprietary database
- Other duties as assigned

Required Qualifications

- Must have a completed Master's degree in Social Work, Counseling, or Psychology
- Clinical assessment experience in the following areas: mental health, chemical dependency, and crisis stabilization
- High-speed internet and quiet home office set up

Preferred Qualifications

- Exceptional communication skills with a strong focus on customer service
- Displays quick thinking and high energy while maintaining positivity and professionalism
- Demonstrates efficient multi-tasking and critical thinking skills

Benefits and Perks

- Full benefits package including Paid Time Off (PTO), medical, dental, vision, 401(k) with match, robust EAP, and wellness program
- Competitive pay with bonus potential
- An opportunity to be a part of a culture anchored in diversity and teamwork
- Ability to contribute to an organization with a mission to help people in times of need



- Promotion from within and opportunities to learn, innovate and expand your skills
- Positive work environment that promotes terrific work-life balance within a company with a bright future

EEO

ComPsych celebrates diversity and is an equal opportunity employer. All applicants will be considered for employment regardless of race, color, age, genetics, religion, gender, sexual orientation, gender identity, national origin, disability or protected veteran status and any other characteristic protected by federal, state or local laws. ComPsych Corporation maintains a drug free workplace.

Please apply to the position on Handshake. For additional information, please visit <https://www.compsych.com/>.